



# LIHEAP (COOLING) ASSISTANCE



## Public

July 1, 2026, at 11 a.m.

Scheduled appointments will start July 6, 2026

**Service Hours 9:00 a.m. - 3:30 p.m. and 'Closed for Lunch' 1:00 p.m. - 2:00 p.m.**

**You must have an appointment to apply**

Please **scan the QR code** to schedule online, **OR call our scheduler** at (470) 437-4621.

## IMPORTANT UPDATES

### REQUIREMENTS

#### MUST BRING COPIES OF YOUR:

- Copy of Current electric bill (must show your name, full address, account number, and amount due)
- Copy of Valid Photo ID (driver's license, permanent resident card, passport, etc.)\*
- Copy of Social Security cards for all household members
- Copy of Proof of income for the last 30 days for all occupants 18+\*\*

**\*If someone is representing an applicant, they must provide a copy of their state ID and a signed letter from the applicant, giving permission to sign on their behalf**

**\*\* ANY household member with No Income must complete a zero-income form during the appointment**

### INCOME GUIDELINES

#### BY NUMBER OF HOUSEHOLD MEMBERS:

- 1: \$34,549
- 2: \$45,179
- 3: \$55,810
- 4: \$66,441
- 5: \$77,071
- 6: \$87,702
- 7: \$89,695
- 8: \$91,688

**Inhouseholds with 9+ persons, add \$1,906.00 for each additional household member.**

#### Please note:

- ✓ Failure to provide ALL required documentation will delay your assistance.
- ✓ Service bill can not be over \$1000 Credit
- ✓ Available until funds are exhausted.

**How to Apply:**  
**Scan to Apply**



# ARE YOU IN

If you are in a crisis, we can **ONLY** service the first 10 walk-ins every Monday–Thursday, starting at 9 a.m. until 3 p.m.



## CRISIS REQUIREMENTS:

- Have a disconnection notice
- Service is in imminent danger of disconnection within the next seven (7) days
- Service has been terminated
- Household meets the basic eligibility criteria

## ALL DOCUMENTS MUST BE PRINTED OFF!

### Please note:

- ✓ The 10 Walk-ins include clients who services are completely off.
- ✓ We cannot service FINAL or WRITTEN-OFF accounts.
- ✓ Your Past due amount cannot exceed the amount you are eligible to receive.